

PTO/SB/21 (09-04)

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**TRANSMITTAL
FORM**

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

12

Application Number	09/675,597
Filing Date	September 29, 2000
First Named Inventor	Eric James
Art Unit	2614
Examiner Name	F. Tsang
Attorney Docket Number	6065-77527

ENCLOSURES (Check all that apply)

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| <input type="checkbox"/> Fee Transmittal Form
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RemarksApplicant believes no fee is due, however if the Commissioner deems fee
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Firm Name	Welsh & Katz, Ltd.		
Signature			
Printed name	Jon P. Christensen		
Date	August 3, 2007	Reg. No.	34,137

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Eric James)
Serial No: 09/675,597) Conf. No. 9867
Filed: September 29, 2000) Art Unit: 2614
For: SYSTEM AND METHOD OF USING) Attorney Docket No.:
A PHONE TO ACCESS INFORMATION) 6065-77527
IN A CALL CENTER)

INFORMATION DISCLOSURE STATEMENT

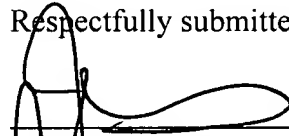
Commissioner for Patents
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Dear Sir:

In accordance with 37 C.F.R. §§ 1.51, 1.56, 1.97 and 1.98 applicant submits herewith the attached form PTO 1449 for consideration by the Examiner in connection with the examination of the present application. Under 37 C.F.R. §1.97(h), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined by 37 C.F.R. §1.56(a) exists.

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Respectfully submitted,

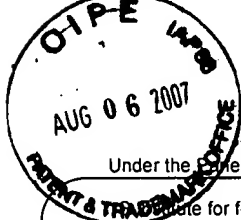

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 1

Complete if Known

Application Number	09/675,597
Filing Date	September 29, 2000
First Named Inventor	Eric James
Art Unit	2614
Examiner Name	Not yet Assigned
Attorney Docket Number	6065-77527

U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
		US- 5,822,727	10/13/1998	Garberg et al.	
		US-			
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FOREIGN PATENT DOCUMENTS

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